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PATENT APPLICATION  
10/623,298

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IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re Application of: Mark (nmi) Albert, et al.  
 Serial No. 10/623,298  
 Filing Date: July 18, 2003  
 Group Art. Unit: 2667  
 Examiner: Prenell P. Jones  
 Title: SYNCHRONIZING SERVICE INSTRUCTIONS AMONG FORWARDING AGENTS USING A SERVICE MANAGER

**MAIL STOP AMENDMENT**  
 Commissioner for Patents  
 PO Box 1450  
 Alexandria, VA 22313-1450

Dear Sir:

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RESPONSE TO EXAMINER'S ACTION

In response to the Office Action mailed September 8, 2004, Applicant respectfully requests the Examiner to reconsider the claims in view of the amendments and the comments as set forth below. Please amend the Application as follows.